How do I sign up for my University Adobe Creative Cloud account?

Tell Me

Note

All faculty and staff are able to sign up for their Adobe (enterprise) account using their username@uncc.edu email address. Adobe Creative Cloud is not available to students but the software is installed in the Library and in many labs.

You only need to sign up for the first time you access Adobe Creative Cloud; any future login can follow these steps for personal or University computers.

1. Go to adobe.uncc.edu/ and click Sign Up.

   New Users

   SIGN UP

   Sign in with your NinerNET to request access to Adobe Creative Cloud.

   Only UNC Charlotte employees are eligible for an Adobe Creative Cloud account.

2. Enter your NinerNET credentials and click Log In.

3. A confirmation page will display with a link to adobe.com. You should also receive an email notification to your University email account confirming that you have access to the Adobe Creative Cloud for enterprise apps; no need to follow the "install an app yourself" link in
the email. View this FAQ for installation instructions.

4. Click the link to adobe.com and click Sign In in the upper right.

5. Enter your University email address and click Sign In; there's no need to type your password.
6. You will be prompted to choose which account you want to log into: personal or University enterprise. Please note the personal account will only give you access to the software you've purchased. Select **Enterprise ID**.

   ![Choose an account for Adobe](image)

   **Adobe ID**
   Personal account

   **Enterprise ID**
   Company or school account

   Need help? Learn more.
   or
   Cancel

7. The homepage for your account will be displayed.

   ![Home page for your account](image)

8. To install software, follow these steps for **personal** or **University** computers.

   **Note**
   Find helpful resources [here](#).

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**Related FAQs**

- How do I install Adobe Creative Cloud applications on my University computer?
- What is Adobe Creative Cloud and who can use it?
- How do students get access to Adobe Creative Cloud software?
- How do I sign up for my University Adobe Creative Cloud account?
- How do I install Adobe Creative Cloud software on my personal computer?