When is the IT Service Desk open?

Tell Me

1. **Phone Support**
   1. Call 704-687-5500 (x75500)
   2. Phone support hours are below

   **Monday - Thursday:** 7:30 AM - 9:00 PM
   **Friday:** 7:30 AM - 5:00 PM
   **Saturday:** Noon - 5:00 PM
   **Sunday:** Noon - 5:00 PM

2. **Walk-up Support**
   1. Walk-up service desk is available in Atkins 140C
   2. Walk-up hours are below

   **Monday - Thursday:** 8:00 AM - 9:00 PM
   **Friday:** 8:00 AM - 5:00 PM
   **Saturday:** Noon - 5:00 PM
   **Sunday:** Noon - 5:00 PM

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**Related FAQs**

- **When is the IT Service Desk open?**
- **What forms are used for ITS requests?**
- **How do I check the status of campus IT systems?**
- **Who do I contact if I have an IT problem?**
- **What's the phone number for the IT Service Desk?**