How do I dial using a Cisco IP phone?

Tell Me

1. **On Campus Calls:** Dial 5-digit extension number (7 and then the last 4 of their phone number)
2. **Off Campus Local Calls:** Dial 9 + ten-digit local number
3. **800 Calls:** Dial 9 + 1 + 800 + number
4. **Domestic Long Distance:** Dial 9 + 1 + area code + number
5. **International Calls:**
   1. Dial 9 + 011 + country code + city code (if applicable) + local number
   2. Dial 9 + 00 to charge international calls to a credit card
   3. For international dialing assistance click here
6. **Credit Card Calls, Collect Calls, 700, 900 & Third Party Calls:**
   1. Dial 9 + 0 + area code + number + credit card number
7. **Directory Assistance:** Access the web at WhitePages.com

Note

Unlimited local calls - The campus has a very expansive ‘free’ local calling area which includes the entire 704 and 980 area codes as well as portions of the 828, 803 (South Carolina) and the 336 area codes.

*You do not need to dial a ‘1’ before any local calls. If you do so, Central Office will reject the call.*

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**Related FAQs**

- How do I set up my alternate voicemail greetings (including out of office) on my UNC Charlotte phone?
- How do I reserve a Meet Me conference?
- How do I configure Jabber settings for a Windows computer?
- How do I configure Jabber settings on a Mac computer?
- What phones models are available for office use?