How does a supervisor request expedited termination of an employee's NinerNET credentials?

Tell Me

NinerNET credentials give access to a variety of computing systems including Banner, Gmail, GCal, Google Drive, Dropbox, Canvas, Network Drives (H:/S:/J:). A supervisor needs to identify what, if any systems, the supervisor needs access to after an employee is terminated.

1. When an employee separates from the university, the NinerNET account becomes disabled; when varies based on employee role. See this FAQ for more details
2. In rare cases, a supervisor may need to expedite that process e.g. an employee gets fired.
3. How these requests are handled will vary depending on whether or not the employee has other roles or positions:
   1. If employee is only an employee, the account can be terminated and access given to supervisor if needed. Complete this form.
   2. If employee is also a student, access to Gmail, Calendar, Drive can not be terminated or changed but access to shared network drives (S:/J:) can be terminated. Complete this form.
   3. If employee holds multiple jobs, access to Gmail, Calendar, Drive can not be terminated or changed but access to shared network drives (S:/J:) can be terminated. Complete this form.
4. Once the form is completed:
   1. The information will be sent to HR
   2. HR will coordinate with the supervisor and ITS on the account termination and getting Banner information updated.
   3. HR will communicate impact to employee.
5. Departments will need to identify department specific assets and access that needs to be terminated.

A supervisor will need to determine:

- What Date and Time should accounts be terminated?
- Is continued access to email needed by supervisor?
- What should the out of office message say?
- Should the Google Drive data be switched to the supervisor?
- Does the employee have access to other email accounts that need to be terminated?
- What will be the last date of employment?
- Is there a pay out?
- Does the employee need access to Google Calendar?
- Does the supervisor need access to Dropbox files?
- ID Access to Buildings will also be terminated through this process.

Related FAQs

- Can students have an email alias?
- What are the NinerNET password rules?
- How do I reset my NinerNET password if I forgot it?
- How do I look up my NinerNET username?
- How do I change my NinerNET password on the NinerNET website for password and account management?