What types of Google Groups can I request?

Tell Me

1. There are two types of Google Groups available at UNC Charlotte:

<table>
<thead>
<tr>
<th>Google Group Type</th>
<th>Benefits</th>
<th>How Does It Work?</th>
<th>Limitations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal</td>
<td>1. Can communicate to unlimited number of members</td>
<td>1. Request a Google Group</td>
<td>1. Can't assign and track work like Collaborative Inbox</td>
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<tr>
<td><a href="mailto:GroupName-group@uncc.edu">GroupName-group@uncc.edu</a></td>
<td>2. Group message sending limits differ from individual limits; e.g. 1 email message to a 2000 member group counts as 1 email message</td>
<td>2. Once the group has been created, login to the web interface to configure the group</td>
<td>2. May need to contact ITS for help with managing membership for large groups</td>
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<tr>
<td></td>
<td>3. Highly configurable, many options to manage group</td>
<td>3. Once the group is configured, send emails through Gmail or the web interface</td>
<td>3. Sending limits still exist for Google Groups</td>
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<tr>
<td></td>
<td>4. Owners manage membership</td>
<td>4. Archives can be viewed through the web interface</td>
<td></td>
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<tr>
<td></td>
<td>5. Clearly identified as being an account used by multiple people</td>
<td>5. Membership is managed through the web interface</td>
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<td></td>
<td>6. Has anonymous sending option and individual sending option</td>
<td>6. Click here for more information from Google about Google Groups</td>
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<td></td>
<td>7. Visible to members in Groups option</td>
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<td></td>
<td>8. Separate web interface under the Groups option</td>
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<td>9. Digest and archiving available</td>
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<tr>
<td>Collaborative Inbox</td>
<td>All of the Google Groups - Normal benefits as listed above plus:</td>
<td>1. Request a Google Group - Collaborative Inbox</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:GroupName-group@uncc.edu">GroupName-group@uncc.edu</a></td>
<td>1. The ability to assign tasks and mark tasks as complete</td>
<td>2. Assign members to the group</td>
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<td></td>
<td>2. Messages can be organized by topic</td>
<td>3. Members can send and respond to the customer from a common email address</td>
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<td></td>
<td></td>
<td>4. Incoming messages can be assigned to group members, tracked and categorized</td>
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</tr>
<tr>
<td></td>
<td></td>
<td>5. Click here for more information about Collaborative Inbox</td>
<td></td>
</tr>
</tbody>
</table>

Related FAQs

- How do I search for emails from someone who has a regular email address and an alias?
- Email Alias
- How do I export my Contacts from Gmail?
- How do I automatically forward my Gmail email to a different account?
- How do faculty and staff setup an email alias?