What should I do with my Duo fob if I don't need it anymore (leaving job, changing position, etc.)?

Tell Me

1. Fobs provided to you by the University should be returned to your supervisor.
2. The supervisor should contact the IT Service Desk to remove the device from the original user.
3. Once removed, see this FAQ for instructions on configuring the fob for another user.

Related FAQs

- Page: Using Duo 2-Factor Authentication
- Page: About Duo 2-Factor Authentication
- Page: Duo 2-Factor Authentication
- Page: What is Duo restore and how does it work?
- Page: How do I use Duo if I just got a new mobile phone?