# How do I "forget" a wireless network on my device?

**Tell Me**

If you are having trouble connecting to wireless, try "forgetting" the network:

<table>
<thead>
<tr>
<th>Windows 10</th>
<th>macOS</th>
<th>iOS</th>
<th>Android</th>
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<tbody>
<tr>
<td>1. Click on the wireless icon in the system tray</td>
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<td>Android 8.0 was used for these steps. Your experience may vary based on your device manufacturer.</td>
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<td>2. Click on <strong>Network &amp; Internet settings</strong></td>
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<td>3. Click on Wi-Fi on the left hand side of the window</td>
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<td>4. Click <strong>Manage known networks</strong> in the middle of the page</td>
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<td>5. Click on <strong>eduroam</strong> and then click <strong>Forget</strong></td>
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1. Click on the wireless icon in the menu bar
2. Click **Open Network Preferences...**
3. In the Network Preferences window, make sure **Wi-Fi** is selected on the left, and then click the **Advance...** button
4. On the Wi-Fi tab, select the **eduroam** network and click the - button
5. Click **OK** and then on the next window, click **Apply**

Go to the **Settings** app

2. Go to the **Network & Internet section**

3. Select **Wi-Fi**
1. Go to the **Settings** app

2. Select the **Wi-Fi** section

3. Select the **(i)** information icon beside **eduroam**

4. Select **Forget This Network** at the top of the page

5. Select **Forget** to confirm
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How do I log into eduroam wireless on Windows 10 before loggin in?
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