How do I get a fob for use with Duo?

Tell Me

- This option should only be used if you don't have the ability to use a mobile device.
- Faculty/Staff: ITS, through the NinerTech Store, will provide the first fob for full-time University employees (not student employees) for free - replacement fobs MUST be purchased by departments or individuals. You are not eligible for a fob if you receive an MCD allowance.
- Students: You can purchase a fob at the NinerTech Store.
- U2F token authentication only works in the Chrome and Opera browser.

1. To get a fob, visit the NinerTech Store
   1. The standard fob is a FIDO U2F Security Key
   2. The Yubikey 4C is also available for devices that have a USB-C port (new Macs)
   3. Costs range from $18 - $50 depending on key type
2. Fobs should be configured for only one account and should not be shared
3. Fobs can be purchased individually from other sources
   1. Duo supports third-party hardware tokens, such as YubiKeys or any OATH HOTP-compatible tokens
   2. No special drivers required; all that is needed is a supported web browser, operating system and a U2F device
4. See this FAQ for instructions on configuring the fob

Related FAQs

Page: Using Duo 2-Factor Authentication
Page: About Duo 2-Factor Authentication
Page: Duo 2-Factor Authentication
Page: What is Duo restore and how does it work?
Page: How do I use Duo if I just got a new mobile phone?