Why was my NinerNET password reset?

Tell Me

Did you receive an email or text message notifying you that your NinerNET password was reset? If so, here's why:

1. The UNC Charlotte Security team reset your NinerNET password because there appeared to be many unsuccessful password reset attempts in a short period of time.
2. This type of activity looks suspicious, so your password was scrambled as a safeguard measure.
3. Since you no longer know your password, create a new password following the instructions in this FAQ.

Related FAQs

Page: What types of sponsored guest accounts are available?
Page: How do I get a NinerNET account?
Page: What information is needed to request a sponsored guest account?
Page: How do I activate my NinerNET account?
Page: How do I activate my NinerNET account with Duo?