How do I change my NinerNET password on the NinerNET website for password and account management?

Tell Me

You will receive a password change notification 15, 7, 5, 2 and 1 day before your password expires.

Follow these steps to change or reset your NinerNET password:

1. Go to NinerNET
2. Click on Manage Account
3. Login with your current NinerNET account
4. Enter current password
5. Enter your new password (HINT: The system maintains a record of your last 9 passwords, so you can’t re-use them.)
6. Confirm your new password
7. Click **Reset Password**

![](image)

8. A success notification will appear at the top of the page.
9. Click **Log Out**

![](image)

10. If you have problems, please contact the IT Service Desk, 704-687-5500 or [help@uncc.edu](mailto:help@uncc.edu)

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**Expiration**

- Faculty/Staff passwords will automatically expire every **90 days**.
- Student passwords will automatically expire every **180 days**.

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**Related FAQs**

- **Page**: What types of sponsored guest accounts are available?
- **Page**: How do I get a NinerNET account?
- **Page**: What information is needed to request a sponsored guest account?
- **Page**: How do I activate my NinerNET account?
- **Page**: How do I activate my NinerNET account with Duo?