How do I use the Duo app to generate a passcode?

Tell Me

After entering your NinerNET username and password, at the Duo prompt...

1. Choose the **Enter a Passcode** option

![Duo authentication page](image)

2. Open the **Duo** app on your mobile device
3. You will see a 6 digit number code
4. Enter the code on the Duo authentication page and click **Log In**

![Duo app interface](image)

5. Log out of the service when you're finished

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Related FAQs

- Can I use Duo for two factor authentication on my personal accounts?
- Are UNC Charlotte student employees required to use Duo?
- Using Duo 2-Factor Authentication
- About Duo 2-Factor Authentication
- Duo 2-Factor Authentication