How do I send myself Duo passcodes by SMS text message?

Tell Me

Duo can text you 10 one-time use passcodes that are valid for 6 months.

1. Login to a Single Sign On system (my.uncc.edu or gmail.uncc.edu)
2. On the Duo authentication screen, (1) confirm the device you want to send the text to is selected and (2) click Enter a Passcode.

3. Click Text me new codes

4. The passcodes will be texted to your device.
5. Type one of the passcodes into the field and click **Log In**

Remember the following regarding passcodes....

1. Individual passcodes can only be used once
2. Passcodes sent by text are valid for 6 months, so they can be stored in a secure manner and used at a later time
3. A new batch of passcodes will invalidate previous batches (e.g., 10 passcodes sent in text #1, 10 more passcodes sent in text #2. The passcodes in text #1 will no longer work.)

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**Related FAQs**

- Can I use Duo for two factor authentication on my personal accounts?
- Are UNC Charlotte student employees required to use Duo?
- Using Duo 2-Factor Authentication
- About Duo 2-Factor Authentication
- Duo 2-Factor Authentication