What happens if I send or am sent Social Security or credit card number data in Gmail?

Tell Me

- At UNC Charlotte, per Data Handling Guidelines, email being sent both from and to university accounts are scanned for Social Security and credit card numbers.
- Emails that are identified with a high confidence of containing this data will not be delivered to either UNC Charlotte or external email addresses.
- Senders will receive a Delivery Status Notification (Failure) message.

The response was:

Your message cannot be sent because it appears to contain a Social Security Number - according to the Data Handling Guidelines available at https://itservices.uncc.edu/iso/guideline/data_handling - SSNs cannot be sent through email. Please contact who you were emailing to discuss a sending alternative. Think this is in error? Contact the IT Service Desk at 704-687-5500 or help.uncc.edu.

Related FAQs

- How can I send a mass email to faculty, staff or students?
- How do I request a generic email account?
- What types of Generic Accounts are available for Gmail at UNC Charlotte?
- How do I request a Google Consumer App be made available to UNC Charlotte?
- What Google Apps are available at UNC Charlotte?