How do I add external (non-UNCC) members to my Google Group?

Tell Me

1. Only Google group managers or IT administrators can add members to a Google group. These instructions are for Group Managers:
2. Log into gmail.uncc.edu
3. In the top right corner, click on the grid icon

4. Click on Groups icon

5. Click on My Groups icon

6. Click on the name of the group you want to manage
7. Click on the Settings gear icon in the upper right and click Group Settings
8. Click on **Permissions** and then **Basic permissions** on the left hand side

```
Members
  All members
  Invite members
  Direct add m...
  Outstanding i...
  Join requests

Messages

Settings
  Email options
  Identity
  Moderation
  Tags
  Categories

Permissions
  Basic permis...
  Posting perm...
  Moderation p...
  Access perm...

Roles

Information
  General infor...
  Directory
  Content control
  Web view cu...
  Advanced
```

9. Check the box for **Allow new users not in uncc.edu**

```
Allow members external to this organization

☐ Allow new users not in uncc.edu
```

10. Click **Save**

11. You can now add external members using the instructions in this **FAQ**

### Info

You will only be allowed to add 10 external members at a time. For adding hundreds or thousands of external members, contact the IT Service Desk, 704-687-5500, to submit a request for the Google Administrators to do bulk Adds or Removes.
If adding members yourself, you will have to send a Welcome Message when adding external recipients. If you would like to add members without sending this message, please contact the IT Service Desk, 704-687-5500, to request Google Administrators add these members.

Related FAQs

- What is the difference between a contact group, a Google Group, and a list-serve?
- How do I add Google Groups to the Google Application Grid?
- What are the default settings for a UNC Charlotte Google Group?
- Can Google Group members unsubscribe from a group?
- How do I request a Google Group?