How do I configure a fob for use with Duo?

Tell Me

See this FAQ for information on getting a fob. Fobs should be configured for only one account and should not be shared.

| U2F token authentication only works in the Chrome and Opera browser. |
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1. Browse to ninernet.uncc.edu
2. Click Manage Account and login

These instructions are if you are already using Duo and have configured devices. If you are enrolling in Duo, see this FAQ for instructions.

3. Click Add or remove phones & tablets from the Duo Two-Factor Authentication section

4. In order to manage your Duo settings and devices, you must first successfully authenticate to Duo. Choose your preferred authentication device and authenticate

5. Once in My Settings & Devices, click Add another device
6. Select U2F token and click Continue

7. Click Continue

8. A pop-up window will open. Insert your fob into a USB slot - it should begin flashing. Pinch the gold activation button

   Use U2F token to proceed.
   If your token flashes when inserted, tap it. Otherwise, remove the token and reinsert it.
   Contact your administrator if you have questions about using your token.

   Close
9. A green check mark will briefly appear and the pop-up window will close. You will be returned to the Duo **My Settings & Devices**. The U2F token will be displayed as a NEW device.

![My Settings & Devices](image)

10. Click **Log Out**

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**Related FAQs**

- How do I get a fob for use with Duo?
- What type of fob should I buy to work with Duo?
- How does a department provide fobs for student employees?
- Can student employees use fobs for Duo?
- How do I enroll in Duo when I am using a fob?