Why are some UNC Charlotte messages going into the SPAM label?

Tell Me

There may be occasions where Google will place an incoming email directly into your SPAM label. If this happens, you can "teach" Google to stop doing this:

1. Open the email
2. Click the Not Spam button in the upper left-hand corner
3. Regularly check your SPAM label and follow steps 1 & 2. Google will "learn" over time not to place those emails into SPAM, but into your Inbox

Note
For more information, visit Google's webpage.

---

Related FAQs

Page: How can I send a mass email to faculty, staff or students?
Page: How do I request a generic email account?
Page: What types of Generic Accounts are available for Gmail at UNC Charlotte?
Page: How do I make sure mass email messages from 3rd party vendors will not be blocked or flagged as SPAM?
Page: Where did my Contacts go in the new Gmail interface?