How do I access the VPN using Duo?

Tell Me

1. When you are required to use Duo to access the VPN, you will be prompted to log in using your NinerNET credentials and a Second Password:

<table>
<thead>
<tr>
<th>DUO Push</th>
<th>Phone Call</th>
<th>Passcode</th>
<th>Fob</th>
</tr>
</thead>
</table>
1. Open the Cisco AnyConnect client on your computer
2. Enter your NinerNET username and password
3. Type **push** in the **Second Password** field and click OK

![Image of Cisco AnyConnect client]

4. **Open the Duo app on your phone and tap the** **Approve button on your phone, when prompted**

![Image of Duo app]

5. **Cisco AnyConnect will finish dual authentication and you can use resources as usual**
6. **Click Disconnect in the Cisco AnyConnect client when you're finished with your VPN session**

### Info

If you have multiple devices enrolled, you will receive a push to your default device. To get a push to a secondary device, type the order number of the desired device. Example: **push3**

You can see the order of your devices when you are managing them in Duo.

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### Related FAQs

- **How do I get a fob for use with Duo?**
- **What type of fob should I buy to work with Duo?**

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### Warning

The fob option should only be used if you don't have the ability to use a mobile device. See this FAQ for information on requesting a fob.
Is Duo accessible?

How does a department provide fobs for student employees?

Can student employees use fobs for Duo?