How often does my NinerNET password expire?

Tell Me

Starting soon, most people who use Duo 2 factor authentication will only need to change their password every 365 days. There are a few exceptions to this policy: PCI Data handlers, ITS staff and IT staff that have administrative access to systems and use _A account.

1. Students: Your password will expire every 180 days.
2. Faculty, Staff, Guests and Affiliates: Your password will expire every 90 days.
3. Any employee handling PCI data, including student employees, will need to change their password every 90 days.

Info

Email reminders will be sent prior to the expiration. You should change your password when you receive the email reminder. If you allow your password to expire, you can use the forgot NinerNET password option to reset your password using your alternate email or mobile number. You can also contact the IT Service Desk, 704-687-5500 or help@uncc.edu.

Related FAQs

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