What is the difference between a contact group, a Google Group, and a list-serve?

Tell Me

1. Google contact groups, Google groups and list-serves are all used to email groups of people
   1. Google groups provide additional access control beyond email and can be used to invite people to calendar events and for document sharing
2. Google contact groups are created and maintained by individual users and are only available to the individual who created them
   1. These contact groups are not available in the GAL or Google Contacts Directory
   2. They are only available in My Contacts
3. Google groups are created by ITS, have an email address and are available in the Global address list (GAL) and in the Google Contacts Directory
   1. Anyone can find and send email to these groups through the GAL and Google Contacts Directory
   2. Only members can find the group through the web interface
4. List-serves are a separate service provided by ITS but not in Google:
   1. List-serves are created by ITS
   2. List-serves require a separate account other than your NinerNET credentials
   3. List-serves have an owner/manager
   4. List-serves are not in the GAL or in Google Contacts Directory
   5. List-serves will be migrated to Google Groups
   6. List-serves have a separate login URL
   7. No new list-serves are being created; Google Groups will replace this service

Related FAQs

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