How do I renew or extend my sponsored guest account request?

Tell Me

1. Sponsors will receive a notification prior to a sponsored guest account expiring
2. The sponsor should reply to the email with the new end date if the sponsored guest account is to be extended
   1. Please provide the new end date in the reply
3. If a sponsor needs to renew an account after the Sponsored Guest account has expired, contact the IT Service Desk, (704) 687-5500 and provide:
   1. Sponsored guest's NinerNET account
   2. New start and end date
   3. Reason for the request

Related FAQs

Page: How often does my NinerNET password expire?
Page: How do I get the 90-day password policy removed if I am no longer involved with PCI activities?
Page: What types of sponsored guest accounts are available?
Page: How do I get a NinerNET account?
Page: What information is needed to request a sponsored guest account?