How do I "forget" a wireless network on my device?

Tell Me

If you are having trouble connecting to wireless, try "forgetting" the network:

<table>
<thead>
<tr>
<th>Windows 10</th>
<th>macOS</th>
<th>iOS</th>
<th>Android</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Click on the wireless icon in the system tray</td>
<td>1. Click on the wireless icon in the menu bar</td>
<td>1. Go to the Settings app</td>
<td>Android 8.0 was used for these steps. Your experience may vary based on your device manufacturer.</td>
</tr>
<tr>
<td>2. Click on Network &amp; Internet settings</td>
<td>2. Click on Wi-Fi</td>
<td>2. Click on Wi-Fi on the left hand side of the window</td>
<td></td>
</tr>
<tr>
<td>3. In the Network Preferences window, make sure Wi-Fi is selected on the left, and then click the Advance... button</td>
<td>3. Click on Wi-Fi on the left hand side of the window</td>
<td>3. Click on Wi-Fi on the left hand side of the window</td>
<td></td>
</tr>
<tr>
<td>Go to the Settings app</td>
<td>Select the section Wi-Fi</td>
<td>Select the information icon beside eduroam</td>
<td></td>
</tr>
<tr>
<td>Go to the Network &amp; Internet section</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
4. Click **Manage known networks** in the middle of the page

5. Click on **eduroam** and then click **Forget**

3. Select **Wi-Fi**

4. Select **Forget This Network** at the top of the page

On the Wi-Fi tab, select **eduroam** and click the **-** button

5. Click **OK** and then on the next window, click **Apply**

Select **Saved networks**

Select **eduroam**

Select **Forget** to confirm

Forget Wi-Fi Network “eduroam”?
Your device will no longer join this Fi network.

Cancel

Select **Wi-Fi**

Select **Manage known networks**

Add a new network

**eduroam**

NinetWiFi-Guest
Related FAQs

- How do I log into eduroam wireless at UNC Charlotte on my computer?
- How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?
- How do I log into eduroam wireless on Windows 10 before logging in?
- What should I do if I'm having trouble connecting to wireless on-campus?
- How do I "forget" a wireless network on my device?