How do I update my alternate email address and phone number on the NinerNET website for password and account management?

Tell Me

Follow these steps to change your alternate email address and phone number on the NinerNET website for password and account management:

1. Go to NinerNET
2. Click on Manage Account

3. Login with your current NinerNET account

4. Click Update Recovery Information

5. Select where you want to receive the verification code and then click Send Verification Code

6. Enter the verification code you receive, click Verify Code
7. Update your Personal Email and Personal Cell and click **Update Recovery Information**.

![Image of update account recovery information form]

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**Related FAQs**

- How do I get the 90-day password policy removed if I am no longer involved with PCI activities?
- What computing services does a sponsored guest get access to?
- What is a sponsored NinerNET guest account?
- How do sponsored NinerNET guests know they have received a NinerNET account?
- How often does my NinerNET password expire?