How do Continuing Ed students log into Canvas for the first time without the Account Registration email?

Tell Me

If you did not receive an email with the subject: **Finish Registration: Canvas**, follow these directions to log into Canvas for the first time:

1. Access the [Canvas login page](https://example.com/login).
2. Click the [Forgot Password](https://example.com/forgot-password) link. The Request Password page is displayed.
3. In the **Email address** text box, type the email address associated with your Canvas account.

**Warning!**

Do NOT use a [uncc.edu](https://example.com) email address. You need to use the email address associated with your Continuing Education account.
4. Click **Request Password**. You will receive an email with the subject: **Forgot Password: Canvas**

5. **Access your email account and open the forgot password message from Canvas**

6. **In the message, click the Click here to set a new password link**. The Change Login Password window is displayed

7. In the **New Password** text box, type a new password of your choice

8. In the **Confirm New Password** text box, type the password you entered in step 7

9. Click **Update Password**

10. The **Canvas login page** is displayed
11. Type your user name and the password you created into the appropriate text boxes and click **Log In**

![Login Page](image)

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**Related FAQs**

- How do I download a Kaltura CaptureSpace video in Canvas?
- How do Continuing Ed students log into Canvas?
- How do I add an Interactive Video Quiz to a Video?
- How do students install Respondus LockDown Browser on a Mac device?
- How do students upload their completed video to a Video Assignment in Canvas?