Why am I getting a connection error for eduroam wireless on my Windows 10 computer?

Tell Me

1. After resetting your NinerNET password, you may experience connection issues with eduroam. Select the wireless icon in the bottom right hand corner of the screen (near the clock) to bring up the network selection menu.
   1. Select **Network Settings**

   ![Network settings](image)

   ![Wi-Fi](image)

   ![Airplane mode](image)

2. In the **Network Settings** window, make sure **Wireless** is turned on and then select **Manage Wi-Fi Settings**

   ![Advanced options](image)

   ![Manage Wi-Fi settings](image)

3. Select **eduroam**, then click **Forget**

   Manage known networks

   ![eduroam](image)

   ![Forget](image)

4. Repeat the process of connecting to Eduroam wireless

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Related FAQs

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How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?

How do I log into eduroam wireless on Windows 10 before logging in?

What should I do if I'm having trouble connecting to wireless on-campus?

How do I access the wireless network (WiFi) on campus?