How do I change my NinerNET password on the NinerNET website for password and account management?

Tell Me

You will receive a password change notification 15, 7, 5, 2 and 1 day before your password expires.

Follow these steps to change or reset your NinerNET password:

1. Go to **NinerNET**
2. Click on **Manage Account**

3. Login with your current NinerNET account

4. Enter current password

5. Enter your new password (HINT: The system maintains a record of your last 9 passwords, so you can't re-use them.)

6. Confirm your new password
7. Click Reset Password

8. A success notification will appear at the top of the page

9. Click Log Out

10. If you have problems, please contact the IT Service Desk, 704-687-5500 or help@uncc.edu

Expiration

Please see this FAQ for password expiration time frames.

Related FAQs

How do I reactivate a sponsored guest account that has expired?

How often does my NinerNET password expire?

How do I reset my NinerNET password if I forgot it?

How do I change my NinerNET password on the NinerNET website for password and account management?

How do I get the 90-day password policy removed if I am no longer involved with PCI activities?