What is two-step verification for Banner Self Service?

Tell Me

1. Two-step verification requires another layer of security to confirm someone’s identity before authorizing access. After a person enters their password, a code is sent to either a cell phone or personal non-UNC Charlotte email address. Once received, the person enters this code into the system to access the data.
2. Two-step verification is required to update or view the following items in Banner Self Service:
   1. Update:
      1. direct deposit information
      2. phone numbers
      3. addresses
      4. personal (non-UNC Charlotte) email
   2. View:
      1. W-2 statements

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