How do I update my alternate email address and phone number on the NinerNET website for password and account management?

Tell Me

Follow these steps to change your alternate email address and phone number on the NinerNET website for password and account management:

1. Go to NinerNET
2. Click on Manage Account
3. Login with your current NinerNET account
4. Click Update Recovery Information
5. Select where you want to receive the verification code and then click Send Verification Code
6. Enter the verification code you receive, click Verify Code
7. Update your Personal Email and Personal Cell and click **Update Recovery Information**.

![Update Account Recovery Information](image)

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**Related FAQs**

- How do I reactivate a sponsored guest account that has expired?
- How often does my NinerNET password expire?
- How do I reset my NinerNET password if I forgot it?
- How do I change my NinerNET password on the NinerNET website for password and account management?
- How do I get the 90-day password policy removed if I am no longer involved with PCI activities?