How do I update or add my personal (non-uncc) email address in Banner?

Show Me

Tell Me

Alternate email address and/or cell phone is required for emergency notifications, NinerAlerts, and account verification. Current faculty, staff and students can update this information on the NinerNET website for password and account management. The information will then be added to Banner.

Legacy Self Service Banner accounts do not have access on the NinerNET website for password and account management and will need to follow the instructions below.

Note

In order to update some personal information in Banner you will be required to verify your identity using your alternate email or phone number. If you do not have any alternate verification methods on file, please contact the IT Service Desk at 704-687-5500.

To UPDATE your personal email address, follow these instructions:

1. Login to Legacy Banner Self Service
2. Click on Banner Self Service
3. Select Personal Information

To ADD your personal email address, follow these instructions:

1. Login to Legacy Banner Self Service
2. Click on Banner Self Service
3. Select Personal Information
4. Click Update Personal Email Address

Verify your identity using one of the options presented

Complete the verification process by checking your alternate email or text message

Select as the Personal Type of Email to Insert

5. Verify your identity by text at your alternate phone number

Complete the verification process by checking your text message

Fr: UNC Charlotte Identification Code: 486480. Enter the code in the text box on authentication web page. Code will expire in 30 min.

Now via SMS

Enter the identification code, click Continue

8. Select Personal as the Type of Email to Insert
7. Enter the identification code, click Continue

8. Click on your personal email address

9. Enter the updated personal (non-UNCC) email address in the text box

10. Click Submit

**Related FAQs**

- How do I view my transcript?
- How do I gain advisor access to Banner student?
- How do I view or edit my personal (non-uncc) address or phone number in Banner?
How do I update or add my personal (non-uncc) email address in Banner?

How do I update or add my personal cell phone number in Banner?