How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?

Tell Me

Note

These instructions assume that the Dropbox Sync App is already installed on the computer and that the accounts were linked previously.

<table>
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<th>Windows</th>
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1. Right click on the Dropbox icon in the bottom tool bar

   ![Dropbox Preferences](image1)

2. Click on the gear icon in the top right corner
3. Click on Preferences
4. Click on Account
5. Click on the tab that says UNC Charlotte
6. Click on Link to UNC Charlotte Dropbox

   ![Connect your personal Dropbox](image2)

7. Through a browser, login to your UNC Charlotte Dropbox for Education account ([dropbox.uncc.edu](http://dropbox.uncc.edu))
   1. Click your name in the upper right corner and select Connect a personal Dropbox
   2. Enter the email address and password for the personal Dropbox account and click Sign in

Note: These instructions assume that the Dropbox Sync App is already installed on the computer and that the accounts were linked previously.
7. Enter your email address (username@uncc.edu) and click Sign In; you should not enter your password.

5. Your University and personal Dropbox accounts are now connected.

6. Click Get your link code

7. Click on the Dropbox icon in the upper-right of your screen

8. Click Link

9. You will be redirected to the University Web Authentication page; log in with your NinerNET credentials.
9. Enter your email address (username@uncc.edu) and click Sign in, you should not enter your password

10. After logging in, you will be provided a link code - click Copy link code

11. Go back to the Dropbox Setup window and click the Paste button - then click Submit

12. Your University Dropbox account will be linked to the Dropbox Sync App

Linked to UNC Charlotte Dropbox!
This computer is now linked to your UNC Charlotte Dropbox! Files in your UNC Charlotte Dropbox folder automatically sync and backup online.

11. You will be redirected to the University Web Authentication page; log in with your NinerNET credentials

12. After logging in, you will be provided a link code, copy the link code

13. Go back to the Dropbox Setup window and paste in the code, then click Submit
14. Your University Dropbox account will be linked to the Dropbox Sync App

15. Click Open my Dropbox Folder

Related FAQs

- How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?
- Can I setup two Dropbox accounts on the same device using the Dropbox Sync App?
- How do I setup my UNC Charlotte Dropbox for Education account?
- How are computers replaced in Academic Affairs division for full time faculty and staff?
- Dropbox Team Folder