How do I access the VPN using Duo?

Tell Me

1. When you are required to use Duo to access the VPN, you will be prompted to log in using your NinerNET credentials and a Second Password:

<table>
<thead>
<tr>
<th>DUO Push</th>
<th>Phone Call</th>
<th>Passcode</th>
<th>Fob</th>
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1. Open the Cisco AnyConnect client on your computer
2. Enter your NinerNET username and password
3. Type push in the Second Password field and click OK
4. Open the Duo app on your phone and tap the Approve button on your phone, when prompted
5. Cisco AnyConnect will finish dual authentication and you can use resources as usual
6. Click Disconnect in the Cisco AnyConnect client when you’re finished with your VPN session

Info
If you have multiple devices enrolled, you will receive a push to your default device. To get a push to a secondary device, type the order number of the desired device. Example: push3
You can see the order of your devices when you are managing them in Duo.

Warning
The fob option should only be used if you don’t have the ability to use a mobile device. See this FAQ for information on requesting a fob.

Related FAQs
Page 1: How do I enroll in Duo when I am using a fob?
Page 2: Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven’t enrolled in Duo?
How do I use Duo while traveling outside the U.S.?
How do I configure a fob for use with Duo?
How do I setup my iOS or Android device in Duo?