How do I configure a fob for use with Duo?

Tell Me

See this FAQ for information on getting a fob. Fobs should be configured for only one account and should not be shared.

U2F token authentication only works in the Chrome and Opera browser.

1. Use a computer to browse to ninernet.uncc.edu, don't use your phone.
2. Click Manage Account and login

   These instructions are if you are already using Duo and have configured devices. If you are enrolling in Duo, see this FAQ for instructions.

3. Click Add or remove phones & tablets from the Duo Two-Factor Authentication section

4. In order to manage your Duo settings and devices, you must first successfully authenticate to Duo. Choose your preferred authentication device and authenticate

5. Once in My Settings & Devices, click Add another device
6. Select **U2F token** and click **Continue**

A pop-up window will open. Insert your fob into a USB slot - it should begin flashing. Pinch the gold activation button.
9. A green check mark will briefly appear and the pop-up window will close. You will be returned to the Duo My Settings & Devices. The U2F token will be displayed as a NEW device.

10. Click Log Out

Related FAQs

Page: How do I enroll in Duo when I am using a fob?
Page: How do I configure a fob for use with Duo?
Page: What is a fob and who is eligible to get one?
Page: How do I get a fob for use with Duo?
Page: Can student employees use fobs for Duo?