How do I sign up for my University Adobe Creative Cloud account?

Tell Me

**Note**

All faculty and staff are able to sign up for their Adobe (enterprise) account using their username@uncc.edu email address. Adobe Creative Cloud is not available to students but the software is installed in the Library and in many labs.

You only need to sign up for the first time you access Adobe Creative Cloud; any future login can follow these steps for personal or University computers.

1. Go to adobe.uncc.edu/ and click **Sign Up**.

   ![Sign Up](sign_up.png)

   *Only UNC Charlotte employees are eligible for an Adobe Creative Cloud account.*

2. Enter your NinerNET credentials and click **Log In**.

   ![Log In](log_in.png)

3. A confirmation page will display with a link to adobe.com. You should also receive an email notification to your University email account confirming that you have access to the Adobe Creative Cloud for enterprise apps; no need to follow the "install an app yourself" link in
the email. View this FAQ for installation instructions.

4. Click the link to adobe.com and click Sign In in the upper right.

5. Enter your University email address and click Sign In; there's no need to type your password.
6. You will be prompted to choose which account you want to log into: personal or University enterprise. Please note the personal account will only give you access to the software you’ve purchased. Select **Enterprise ID**.

7. The homepage for your account will be displayed.

8. To install software, follow these steps for **personal** or **University** computers.

   **Note**

   Find helpful resources [here](#).

---

**Related FAQs**

- Is Adobe Creative Cloud 2019 compatible with Creative Cloud 2018?
- How do I install Adobe Creative Cloud applications on my University computer?
- What is Adobe Creative Cloud and who can use it?
- How do students get access to Adobe Creative Cloud software?
- How do I sign up for my University Adobe Creative Cloud account?