How do employees setup a landline with Duo for the first time?

Tell Me

This is not an option for student employees. A mobile device with the mobile app is the best option for Duo since it will work with or without a wireless or cell connection.

When you first sign up for Duo, you can set up a landline using the steps below:

1. Browse to ninernet.uncc.edu
2. Click Manage Account and login
3. Click Secure your account now in the Duo Two-Factor Authentication section

4. Click Start setup
5. Select the **Landline** option and click **Continue**

6. Enter your phone number
7. Check the box to confirm the number is correct and click **Continue**

8. You will need to verify ownership of the number - click **Call me**

9. You will receive a call to the phone number entered. Enter the 6-digit code and click **Verify**
10. If entered correctly, a green check will appear to the right of the **Verify** button - click **Continue**

11. Click **+ Add another device** to add other devices
Related FAQs

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Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven't enrolled in Duo?
How do I use Duo while traveling outside the U.S.?
How do I configure a fob for use with Duo?
How do I setup my iOS or Android device in Duo?