Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven't enrolled in Duo?

Tell Me

Be sure to use a computer, not a phone/tablet, when signing up for Duo.

The first time you login to a Single Sign On (SSO) system (e.g., gmail.uncc.edu, my.uncc.edu, canvas.uncc.edu) you will be prompted to set up your Duo account; you will not be able to enter these systems until you set it up.

1. After entering your NinerNET username and password, you will see the following - click Start setup

![Duo Login Prompt](https://example.com/duo_login_prompt.png)

Need Duo passcode? Follow the steps at [https://example.com/duo_setup](https://example.com/duo_setup)

![Duo Setup Instructions](https://example.com/duo_setup_instructions.png)

NOTICE. YOU MUST close and exit your browser program after log-out to ensure security.

2. Click the following FAQs for detailed instructions on adding devices:
   1. **Mobile phones** (Start at Step 5)
   2. **Tablets** (Start at Step 5)
   3. **Landlines** (Start at Step 5)
   4. **Security Keys (U2F Fobs)** (Start at Step 5)

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Related FAQs

- [How do I enroll in Duo when I am using a fob?](#)
- [Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven't enrolled in Duo?](#)
- [How do I use Duo while traveling outside the U.S.?](#)
- [How do I configure a fob for use with Duo?](#)
- [How do I setup my iOS or Android device in Duo?](#)