How do I call a phone for Duo authentication?

Tell Me

Calling a phone line is only an option for faculty and staff and should only be used as a back up for emergencies. This option may go away in the future.

After entering your NinerNET username and password, at the Duo prompt...

1. Select the appropriate phone from the drop down
2. Select the **Call Me** option
3. Answer the phone when it rings
4. Press the star key on your phone when prompted to complete the process
5. Log out of the service when you're finished

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Related FAQs

- How do I enroll in Duo when I am using a fob?
- Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven't enrolled in Duo?
- How do I use Duo while traveling outside the U.S.?
- How do I configure a fob for use with Duo?
- How do I setup my iOS or Android device in Duo?