How do I "forget" a wireless network on my device?

Tell Me

If you are having trouble connecting to wireless, try "forgetting" the network:

<table>
<thead>
<tr>
<th>Windows 10</th>
<th>macOS</th>
<th>iOS</th>
<th>Android</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Click on the wireless icon in the system tray</td>
<td>1. Click on the wireless icon in the menu bar</td>
<td>1. Go to the Settings app</td>
<td>Android 8.0 was used for these steps. Your experience may vary based on your device manufacturer.</td>
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<tr>
<td>2. Click on Network &amp; Internet settings</td>
<td>2. In the Network Preferences window, make sure Wi-Fi is selected on the left, and then click the Advance button</td>
<td>3. Go to the Network &amp; Internet section</td>
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<tr>
<td>3. Click on Wi-Fi on the left hand side of the window</td>
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**Details:**
- **Windows 10:**
  - Click on the wireless icon in the system tray.
  - Click on Network & Internet settings.
  - Click on Wi-Fi on the left hand side of the window.
  - In the Network Preferences window, make sure Wi-Fi is selected on the left, and then click the Advance button.

- **macOS:**
  - Click on the wireless icon in the menu bar.
  - Click Open Network Preferences...
  - In the Network Preferences window, make sure Wi-Fi is selected on the left, and then click the Advance button.

- **iOS:**
  - Go to the Settings app.
  - Select the Wi-Fi section.

- **Android:**
  - Go to the Settings app.
  - Select the Wi-Fi section.
  - Select the information (i) icon beside eduroam.
4. Click **Manage known networks** in the middle of the page.

3. Select **Wi-Fi**

5. Click **eduroam** and then click **Forget**

4. On the Wi-Fi tab, select the **eduroam** network and click the `-` button.

4. Select **Forget This Network** at the top of the page.

5. Click **OK** and then on the next window, click **Apply**

5. Select **eduroam**
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