What is DKIM (Domain Key Identified Mail)

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1. DKIM is an encrypted electronic signature required by UNC Charlotte to validate an incoming email sent by an external source (e.g. 3rd party email vendors such as iContact, Constant Contact, Mailchimp).
2. It's part of UNC Charlotte's DMARC requirements to limit spam, spoofing and phishing.

Related FAQs

Page: How do I make sure mass email messages from 3rd party vendors will not be blocked or flagged as SPAM?
Page: Why is DMARC important?
Page: What is DMARC (Domain-based Message Authentication, Reporting and Conformance)?
Page: What is DKIM (Domain Key Identified Mail)
Page: How do I test for DMARC compliance when I am working with a third party vendor to send mass emails from an @uncc.edu account?