What is Apple Enterprise Connect?

Tell Me

1. Apple Enterprise Connect is an application that keeps the Mac local computer password "synced" with your University NinerNET password.
2. Look for this icon in Applications

1. ITS began using Apple Enterprise Connect on new Macs in May 2017 to help alleviate keychain problems. Please contact the Service Desk if you would like your Mac reimaged with the new Apple Enterprise Connect.
3. If you are using the Mac computer when connected to the University network (wired, eduroam, VPN) Apple Enterprise Connect will sync the password automatically.
4. If you are using the Mac computer when not connected to the University network (e.g. home) and you change your NinerNET password, the password will NOT sync unless you log into the VPN.
5. See this FAQ for more information if you are logging into your Mac computer for the first time.
6. See this FAQ for more information about what to do on your Mac computer when you reset your NinerNET password.

Related FAQs

Page: How do I upgrade my University Mac to the latest operating system?
Page: How do I access my H:, S: or J: Drive on my university Mac computer?
Page: What is Apple Enterprise Connect?
Page: How do I upgrade my university Windows 10 computer to version 1803?
Page: How do I manually connect to my H: J: or S: drive with my university Windows or Mac computer?