What is Duo and what is it used for at UNC Charlotte?

**Show Me**

Watch the below video for a general overview of what Duo is and how it works.

**Tell Me**

Duo will be required for all employees (full-time, part-time, adjunct faculty and student) starting January 31, 2019.

1. Duo provides a second layer of security for your NinerNET account.
2. Two factor authentication requires something you know (your NinerNET password) and something you have (e.g. a phone/tablet).
3. Faculty/staff have the option of setting up a landline for emergencies; students don’t.
4. See this FAQ to get started with Duo.

**Related FAQs**

- How do I sign up for Duo?
- How do I enroll in Duo when I am using a fob?
- Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven’t enrolled in Duo?
- How do I use Duo while traveling outside the U.S.?