How does a sponsor renew or change an end date for a sponsored guest account?

Show Me

Tell Me

1. Go to ninernet.uncc.edu, click Manage Accounts and login
2. Click the Manage Sponsored Accounts button (*Note*: you will only see the Manage Sponsored Accounts button if you are the sponsor of a currently active sponsored guest account)

![Manage Account](image)

3. Locate the sponsored guest account you would like to renew or extend
4. Check the checkbox next to the sponsored guest account

![Account Details](image)

5. Update the **New End Date** field to reflect the new expiration date (*Note*: you may also click the Set Max Days link to update the End Date to the longest allowable date)

![New End Date](image)

6. Click the Submit button

Additional tips:

- Multiple sponsored guest accounts can be selected at one time to update end date
- Dates showing in red will expire within 30 days
- If you wish to expire a sponsored guest account, change the **New End Date** to the next day - the sponsored guest account will expire the next morning
- If you need an expedited termination of a sponsored guest account, contact the IT Service Desk at 7-5500

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**Related FAQs**

- How do I change my NinerNET password on the NinerNET website for password and account management?
- How does a sponsor terminate a sponsored guest account?
- How does a sponsor renew or change an end date for a sponsored guest account?
- How will a sponsor know when a sponsored guest account is expiring?
- How do I change the sponsor for a sponsored guest account?