What should I do with my Duo fob if I don't need it anymore (leaving job, changing position, etc.)?

Tell Me

1. Fobs provided to you by the University should be returned to your supervisor
2. The supervisor should contact the IT Service Desk to remove the device from the original user
3. Once removed, see this FAQ for instructions on configuring the fob for another user

Related FAQs

Page: Duo 2-Factor Authentication
Page: How do I sign up for Duo?
Page: How do I enroll in Duo when I am using a fob?
Page: Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven't enrolled in Duo?
Page: How do I use Duo while traveling outside the U.S.?