What is Duo restore and how does it work?

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- The Duo Mobile app includes a feature called Duo Restore.
- This functionality enables Android and iOS Duo Mobile users to back up their Duo-protected accounts and recover them when they get a new device.
- Information about setting up backup and recovering accounts after restoring from backup can be found in this Duo Knowledge Base article.
  - Note that there are different instructions for iOS devices and Android devices.

Related FAQs

Page: Duo 2-Factor Authentication
Page: How do I sign up for Duo?
Page: How do I enroll in Duo when I am using a fob?
Page: Starting Jan. 31, 2019, what happens if I try to login to a SSO system and I haven't enrolled in Duo?
Page: How do I use Duo while traveling outside the U.S.?