How do I "forget" a wireless network on my device?

Tell Me

If you are having trouble connecting to wireless, try "forgetting" the network:

<table>
<thead>
<tr>
<th>Windows 10</th>
<th>macOS</th>
<th>iOS</th>
<th>Android</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Click on the wireless icon in the system tray</td>
<td>1. Click on the wireless icon in the menu bar</td>
<td>1. Go to the Settings app</td>
<td>Android 8.0 was used for these steps. Your experience may vary based on your device manufacturer.</td>
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<tr>
<td>2. Click on Network &amp; Internet settings</td>
<td>2. Click on the wireless icon in the menu bar</td>
<td>2. Click Open Network Preferences...</td>
<td></td>
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<tr>
<td>3. In the Network Preferences window, make sure Wi-Fi is selected on the left, and then click the Advance button</td>
<td>3. Click on Wi-Fi on the left hand side of the window</td>
<td>3. Go to the Network &amp; Internet section</td>
<td></td>
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</tbody>
</table>

Android 8.0 was used for these steps. Your experience may vary based on your device manufacturer.
4. Click **Manage known networks** in the middle of the page.

5. Click on **eduroam** and then click **Forget**.

3. Select **Wi-Fi**.

4. On the Wi-Fi tab, select the **eduroam** network and click the **-** button.

4. Select **Forget This Network** at the top of the page.

5. Click **OK** and then on the next window, click **Apply**.
Related FAQs

- How do I log into eduroam wireless at UNC Charlotte on my computer?
- How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?
- How do I log into eduroam wireless on Windows 10 before logging in?
- What should I do if I'm having trouble connecting to wireless on-campus?
- How do I "forget" a wireless network on my device?