What are my options if I already have a personal Dropbox account?

Tell Me

1. If you have a personal Dropbox account using a personal email address not associated with @uncc.edu, nothing will happen when you set up your UNC Charlotte Dropbox for Education account.
   1. You can decide to connect your personal account to your UNC Charlotte Dropbox for Education account.
   2. Should I connect my UNC Charlotte and personal Dropbox accounts?
   2. How do I connect my UNC Charlotte and personal Dropbox accounts and switch between them?
2. If you have a personal Dropbox account associated with the University's @uncc.edu email address, we recommend you change it to a non @uncc.edu email address by following this FAQ.
   1. If you do not change your personal email address prior to setting up your UNC Charlotte Dropbox for Education account, follow this FAQ.
3. You can also read the "How Do I Get Started" infographic, for reference.

Related FAQs

- Can I setup two Dropbox accounts on the same device using the Dropbox Sync App?
- Who has access to UNC Charlotte's Dropbox for Education?
- Do sponsored guests or student employees get a University Dropbox account?
- Is the Dropbox Sync App supported by ITS?
- Can I get a refund if I purchased more storage from Dropbox and I use it for work?