How do I reactivate a sponsored guest account that has expired?

Tell Me

1. If a sponsored guest account has expired within the last year and it needs to be reactivated, the sponsor should put a request into the IT Service Desk, (704) 687-5500.
   1. When making this request, please provide first name, last name, username and dates the account is needed.
2. Requests to reactivate older accounts should go through the standard request process since some information may have changed.

Related FAQs

Page: How often does my NinerNET password expire?
Page: How do I change my NinerNET password on the NinerNET website for password and account management?
Page: How does a sponsor terminate a sponsored guest account?
Page: How does a sponsor renew or change an end date for a sponsored guest account?
Page: How will a sponsor know when a sponsored guest account is expiring?