What is PCI and how do I request changes?

Tell Me

> ITS provides break/fix services for PCI machines, but all questions, additions or changes need to be requested through the eCommerce Office at eCommerce@uncc.edu

1. The Payment Card Industry Data Security Standard (PCI DSS) is a set of security standards designed to ensure that ALL companies that accept, process, store or transmit credit card information maintain a secure environment.  
2. The eCommerce Office within the Controller’s Office has numerous resources available on the web pertaining to credit/debit card processing and business requirements.  
3. All units within the university must obtain approval from the Vice Chancellor for Business Affairs or his/her designee in order to process Payment Cards.  
4. The Payment Card Processing Standard provides the requirements and direction for all payment (credit/debit) card processing activities at UNC Charlotte.  
5. The Payment Card Processing Procedures document sets forth details and procedural requirements for the implementation of payment card processing at UNC Charlotte or the outsourcing of that processing to a third party.

Related FAQs

- What are the University's IT policies?  
- What is PCI and how do I request changes?  
- What are the guidelines for storing level 0 - 3 data?  
- What is the Security Awareness Training and where can I complete it?  
- How do I best secure my personal computer and data?