How do I access the VPN using Duo?

Tell Me

1. When you are required to use Duo to access the VPN, you will be prompted to log in using your NinerNET credentials and a Second Password:

<table>
<thead>
<tr>
<th>DUO Push</th>
<th>Phone Call</th>
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<th>Phone Call</th>
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<tbody>
<tr>
<td>1. Open the Cisco AnyConnect client on your computer</td>
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<td>2. Enter your NinerNET username and password</td>
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<td>3. Type push in the Second Password field and click OK</td>
<td>3. Type phone in the Second Password field and click OK</td>
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<td>[Cisco AnyConnect client screen]</td>
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4. Open the Duo app on your phone and tap the Approve button on your phone, when prompted

5. Cisco AnyConnect will finish dual authentication and you can use resources as usual

6. Click Disconnect in the Cisco AnyConnect client when you're finished with your VPN session

Info

If you have multiple devices enrolled, you will receive a push to your default device. To get a push to a secondary device, type the order number of the desired device. Example: push3

You can see the order of your devices when you are managing them in Duo.

Related FAQs

- How do I use Duo while traveling outside the U.S.?
- What are the Duo best practices?
- How do I configure a fob for use with Duo?
- How do I voluntarily sign up for Duo?
- Duo 2-Factor Authentication