Who do I contact when I need help with Skillport?

Tell Me
1. Contact the IT Service Desk for troubleshooting: 704-687-5500 or help@uncc.edu
   a. Sometimes these issues are preventing a course from running
2. You may also contact Skillsoft directly by:
   a. Email: support@Skillsoft.com
   b. Phone: 1-866-754-5435 (North America)
   c. Online chat: http://onlinesupport.Skillsoft.com

Related FAQs
• How do I access Skillport via Citrix?
• Are there any tutorials for how to use Skillport?
• Why can’t I log into Skillport?
• How do supervisors generate a Skillport completion report for a specific employee?
• How do supervisors assign Skillport resources to an employee?