How do I update my alternate email address and phone number on the NinerNET website for password and account management?

Tell Me

Follow these steps to change your alternate email address and phone number on the NinerNET website for password and account management:

1. Go to NinerNET
2. Click on Manage Account
3. Login with your current NinerNET account
4. Click Update Recovery Information
5. Select where you want to receive the verification code and then click Send Verification Code
6. Enter the verification code you receive, click Verify Code
7. Update your Personal Email and Personal Cell and click **Update Recovery Information**.

**Related FAQs**

- How often does my NinerNET password expire?
- How do I activate my NinerNET account with Duo?
- How do I change my NinerNET password on the NinerNET website for password and account management?
- How does a sponsor renew or change an end date for a sponsored guest account?
- How will a sponsor know when a sponsored guest account is expiring?