How do I "forget" a wireless network on my device?

Tell Me
If you are having trouble connecting to wireless, try "forgetting" the network:

<table>
<thead>
<tr>
<th>Windows 10</th>
<th>macOS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Click on the wireless icon in the system tray</td>
<td>1. Click on the wireless icon in the menu bar</td>
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<tr>
<td>2. Click on Network &amp; Internet settings</td>
<td>2. Click Open Network Preferences...</td>
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<tr>
<td>3. Click on Wi-Fi on the left hand side of the window</td>
<td>3. In the Network Preferences window, make sure Wi-Fi is selected on the left and then click the Advanced... button</td>
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<tr>
<td>4. On the Wi-Fi tab, select the eduroam network and click the - button</td>
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</tbody>
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Next, do the following:

Windows 10:
- Click on the wireless icon in the system tray
- Click on Network & Internet settings
- Click on Wi-Fi on the left hand side of the window
- In the Network Preferences window, make sure Wi-Fi is selected on the left, and then click the Advanced... button
- On the Wi-Fi tab, select the network and click the - button

macOS:
- Click on the wireless icon in the menu bar
- Click Open Network Preferences...
- In the Network Preferences window, make sure Wi-Fi is selected on the left, and then click the Advanced... button
- On the Wi-Fi tab, select the network and click the - button
4. Click **Manage known networks** in the middle of the page.

5. Click **OK** and then on the next window, click **Apply**.

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**Related FAQs**

- How do I log into eduroam wireless at UNC Charlotte on my computer?
• How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?
• How do I log into eduroam wireless on Windows 10 before loggin in?
• What should I do if I’m having trouble connecting to wireless on-campus?
• How do I “forget” a wireless network on my device?